The survey had **14** responses.

### Have you recently had a telephone, video or face to face consultation with one of our endoscopy consultants?

* Yes - **14** *(100.0%)*.
* No - **0** *(0.0%)*.
* No response - **0** *(0.0%)*.

### If the answer to the previous question was 'no' please do not continue completing this form. This form is for patients of the endoscopy service only

### Overall, how was your experience of our service?

* Very good - **13** *(92.9%)*.
* Good - **1** *(7.1%)*.
* Neither good nor poor - **0** *(0.0%)*.
* Poor - **0** *(0.0%)*.
* Very poor - **0** *(0.0%)*.
* Don’t know - **0** *(0.0%)*.
* No response - **0** *(0.0%)*.

### How likely are you to recommend our endoscopy service to friends and family if they needed similar care or treatment?

* Extremely likely - **14** *(100.0%)*.
* Lkely - **0** *(0.0%)*.
* Neither likely nor unlikely - **0** *(0.0%)*.
* Unlikely - **0** *(0.0%)*.
* Extremely unlikely - **0** *(0.0%)*.
* Don’t know - **0** *(0.0%)*.
* No response - **0** *(0.0%)*.

### Please tell us why you would /would not recommend us to your Friends and Family.

This is a free-text question, so analysis cannot be performed.

The following free-text responses were declared:

* All staff were friendly and welcoming (1)
* Staff friendley and easy to talk tto (1)
* Staff friendly and easy to talk to. (1)
* Excellent staff and drs polite (1)
* Very friendly made you feel welcome (1)
* Treated with dignity and respect (1)
* Very supportive all the way through (1)
* Friendly staff that put me at ease. Organised and kept me well informed throughout (1)
* Quick and friendly and told everything before it was done (1)
* I have visited you this afternoon for a Sigmoidoscopy and just wanted to say a huge thank you to absolutely everyone I saw today. Every single member of staff was so kind, caring and helpful. I was put at ease, calmed and relaxed which made the procedure far easier to deal with. I can’t thank you all enough. (1)
* all staff absolutley wonderful put a smile on my face (1)
* Excellent care made me feel at ease (1)
* really kind put you at ease and listened to me (1)
* Due to a clerical error I was not on the list however they accomadated me very friendly team (1)

### Tick this box if you have provided comments and would not like them to be published

* on - **0** *(0.0%)*.
* off - **0** *(0.0%)*.